

# Shipping/Delivery Policy

## Shipping & Delivery Policy (Products)

For domestic buyers, orders are shipped through registered domestic courier companies and /or speed post only.

We do not ship **Green Shelter** products out of state (Bihar)/India.

Orders are shipped within 7 working days or as per the delivery date agreed at the time of order confirmation and delivering of the shipment subject to Courier Company/post office norms.

**Green Shelter** is not liable for any delay in delivery by the courier company / postal authorities and only guarantees to hand over the consignment to the courier company or postal authorities within 7 working days from the date of the order and payment or as per the delivery date agreed at the time of order confirmation.

Delivery of all orders will be to the registered address of the buyer as per the credit/debit card only at all times (Unless specified at the time of Order). **Green Shelter** is in no way responsible for any damage to the order while in transit to the buyer.

## Payments

**Green Shelter** is proud to use online payment systems for fast, easy and efficient secure payments. All major credit cards/Debit are accepted.

## Shipping & Delivery Policy (Services)

Delivery of our services will be confirmed on your mail ID as specified during registration. For any issues in utilizing our services, you may contact our helpdesk.

How the delivery charge is calculated for multiple units and some products

We do not ship products out of State(Bihar)/India. For multiple products ordered the program adds up the weight of all the units ordered and charges a single delivery fee.

However, the delivery fee is calculated separately when a customer orders different plants to be delivered at different locations. This is because the products are being sourced and shipped from different cities.

### **Disclaimer**

The product will be delivered for serviceable areas only.

\* No Deliveries on Holidays.